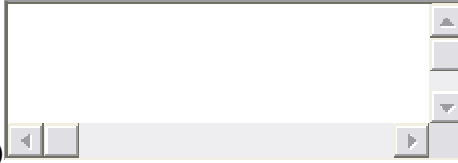


CUSTOMER SERVICE COMMENT/ SUGGESTION CARD

Required information:

1. What type of service or activity were you seeking from the Department of Wildlife and

Fisheries? (Please be specific)



2. What was the location of the office or activity you visited (city/place)?

3. If you reside in Louisiana, please let us know what area of the state (parish) you live in.

4. Tell us which activities you participate in (please check all that apply):

- ☐ Hunting
- ☐ Fishing
- ☐ Watching Wildlife (inc. birds)
- ☐ Feeding Wildlife (inc. birds)
- ☐ Wildlife Photography
- ☐ Visit Public Parks or Nature Areas
- ☐ Camping
- ☐ Hiking
- ☐ None of these
- ☐ Other (please specify below)

5. Please indicate your overall satisfaction level with the Department of Wildlife and Fisheries:

(check one)

- ☒ Excellent
- ☒ Good
- ☒ Fair
- ☒ Poor
- ☒ Unsure

6. For each statement please indicate the **best** response:

a) The service you received was courteous and respectful.

☐ Yes ☐ No ☐ Somewhat ☐ Does not apply

b) The person you spoke with listened attentively to you regarding your request/problem.

☐ Yes ☐ No ☐ Somewhat ☐ Does not apply

c) The person you spoke with was knowledgeable

☐ Yes ☐ No ☐ Somewhat ☐ Does not apply

d) The person you spoke with was easy to understand.

☐ Yes ☐ No ☐ Somewhat ☐ Does not apply

e) Your questions or problems were dealt with to your satisfaction.

☐ Yes ☐ No ☐ Somewhat ☐ Does not apply

f) Your questions or problems were dealt with in a timely manner.

☐ Yes ☐ No ☐ Somewhat ☐ Does not apply

g) The appearance of the facility you visited was neat and clean.

☐ Yes ☐ No ☐ Somewhat ☐ Does not apply

Optional information:

Comments and suggestions:

Name:

Age:

Occupation:

Address 1:

Address 2:

City:

State:

Country:

Postal
(Zip) Code:

E-mail:

Phone #:

☐ Check here if you would like a personal response to your comments.

Thank you for taking the time to fill out this comment form.